

For warranty inquiries, please visit our website at:

www.serta.com

or call us at 888-55-SERTA.

Serta

WE MAKE THE WORLD'S BEST MATTRESS.™

Our Assurance of Quality

Congratulations on your new Serta sleep set. Our goal is to provide the highest product quality and durability, assuring you of the most comfortable and healthful night's sleep. This promise is backed by our Serta Quality Assurance Program, one of the most stringent and rigorously enforced product quality programs in the home furnishings industry. Through the Serta Quality Assurance Program, you can feel confident that your Serta sleep set will provide you with the long-lasting comfort and support you expect.

SERTA LIMITED WARRANTY

Because we strongly believe in the quality design and craftsmanship of our products, Serta products are warranted against manufacturing defects in workmanship and material (excluding covers and handles, except for handles on Perfect Day and Perfect Night mattresses).

If you observe a defect, contact the Serta dealer from which you purchased the set. If the dealer cannot be reached, please contact Serta Customer support at 888-55-SERTA. In either case, you must, within the duration of the warranty, provide the original law tags, proof of purchase (include date of purchase) and be the original purchasing consumer.

Your Serta mattress and/or foundation will be repaired or replaced (at our option) with charges, as shown on the Serta Warranty Schedule and exclusive of transportation and inspection costs.

All other claims including incidental or consequential damages are precluded. If identical materials are not available at the time of repair or replacement, the manufacturer

reserves the right to substitute materials of equal quality. Serta reserves the right to refuse service and invalidate the warranty when, upon inspection, the sleep set is found to be in an unsanitary condition (due to stains, soiling or other abuse) or when the product failure is caused by factors other than defective workmanship or materials.

Any and all implied warranties on this product shall not exceed in duration the term of this limited warranty. This warranty begins on the day you purchase your sleep set. If your sleep set is repaired or replaced, this limited warranty will not be renewed or extended. Please refer to the Serta Warranty Schedule on this card to determine the length of your warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply.

This warranty gives you specific legal rights. You may also have other rights, which vary from state to state.

This warranty is given by the Serta manufacturer whose name and address appear on the law tag attached to your Serta product.

We recommend that you examine the law tag attached to your Serta product and record the name and address of the Serta manufacturer, and your warranty code, on this warranty card, retain these tags.

Your Serta mattress meets or exceeds State and Federal Fire Retardancy Standards when used either by itself or with a specified foundation.

This warranty does not apply to products used in hotels, motels or institutional facilities.

Important Information

The Serta Warranty covers only the following items during normal wear:

MATTRESS:

- Wires that are loose, broken or protruding through fabric
- Sagging that measures 1^{1/2}" or greater, only if the mattress has been continuously supported by a matching foundation (or equivalent) and used with an appropriate frame and center support, or a minimum of 5 cross slats with center support that extends to the floor.
- Body impressions 1^{1/2}" or greater
- Handles on all Perfect Day and Perfect Night mattresses

FOUNDATION:

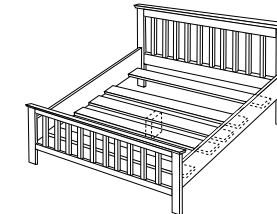
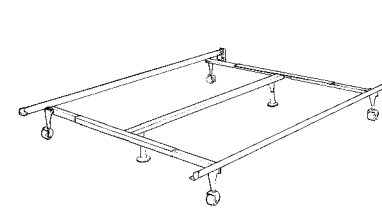
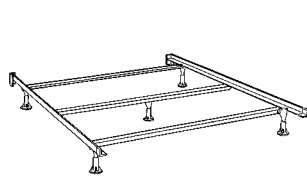
- Broken or loose support elements
- Compression or unstapling of support elements
- Broken or loose grid top
- Splitting of the wood frame
- Loose, bent or defective wood beams
- Sagging, but only when continuously supported with an appropriate frame with a rigid center support

The Serta Warranty does NOT cover items such as, but not limited to:

- Bedding sold "as is", or floor samples, or bedding purchased from second hand parties, non-retail establishments or received as promo item
- Bedding height
- Comfort preference
- Bent perimeter border rods due to moving or bending the sleep set
- Corner guards
- Fabric stains, soiling or burns
- Replacement of another piece in a sleep set, unless it is also defective
- Transportation and inspection costs
- Body impressions less than 1^{1/2}"
- Sagging in the mattress that measures less than 1^{1/2}"
- Damage of the mattress or foundation due to abuse
- Mattress damage due to an inappropriate foundation
- Sheet fit
- Mattress fabric
- Latex and Memory Foam Mattresses: Normal change in softness and recovery time in these materials over time. This does not affect the pressure relieving qualities of these mattresses.

Examples of Proper Bed Frames for Queen- and King-size Bedding

On queen-size and king-size models, center support that extends to the floor is required.



MATTRESS CARE: We recommend that you rotate your mattress occasionally, which will increase its comfort life and longevity. However, the option to rotate your mattress is not required for your warranty to remain valid. Please keep your bedding clean and use a mattress pad. Stains of any kind or size will void the warranty and make your bedding ineligible for repair or replacement.

Law Tag Sample

UNDER PENALTY OF LAW THIS TAG NOT TO BE REMOVED EXCEPT BY THE CONSUMER
ALL NEW MATERIAL CONSISTING OF
REG. NO. OR LIC. NO.
YOUR SERTA MANUFACTURER
(ADDITIONAL INFORMATION) Warranty code found here Wn

A "X" before and after sku on law tag indicates it is a floor sample or the word sample indicates the same.

Attached to every Serta sleep set is a law tag (see sample above) which includes a warranty code number. To determine the terms of your warranty, match the warranty code with the appropriate line in the warranty schedule.

If the Serta product you purchased is discontinued at the time of repair or replacement, the retail price for a comparable model will be used.

Serta Warranty Schedule

Warranty Code	Total Limited Warranty Period (in years)	Period for No Charge Repair or Replacement (in years)	Repair or Replacement Charge* After No Charge Period
W30	30	10	*1/30 of dealer retail price times number of years of use
W20A	20	10	*1/20 of dealer retail price times number of years of use
W9	10	10	*Not Applicable
W7A	10	5	*1/10 of dealer retail price times number of years of use
W6	10	3	*1/10 of dealer retail price times number of years of use
W3	10	1	*1/10 of dealer retail price times number of years of use
W92	5	5	*Not Applicable
W2	5	1	*1/5 of dealer retail price times number of years of use
W94	3	3	*Not Applicable
W1	1	1	*Not Applicable

*Exclusive of transportation and inspection charges

DO's and DON'Ts of Bedding Care

- **DO** rotate your mattress as needed.
- **DO** use an appropriate frame and center support on queen- and king-size sets to ensure validation of your warranty.
- **DO** let your new sleep set "air" upon removal from its plastic packaging and dispose of all plastic packaging as soon as possible.
- **DO** keep your bedding clean and use a mattress pad. Stains of any kind will void the warranty and make your bedding ineligible for repair or replacement.
- **DO** replace the foundation when purchasing a new mattress to provide the proper support for your new mattress.
- **DO** carry your mattress upright on its side. It is easier to handle and less likely to damage the mattress. If you need to store your mattress for an extended period, please store it flat.
- **DO** discard the plastic wrapping on your mattress. A child or pet can become entangled and suffocate.
- **DO** promptly dispose of old mattresses to avoid a fire hazard.
- **DON'T** remove the law tag at the end of your mattress as this has the identification needed to establish your warranty rights.
- **DON'T** bend or jump on your mattress under any circumstances. Such treatment may damage the innerspring unit.

To facilitate any future customer service or warranty inquiries, please keep a copy of this warranty card, all tags on your bedding and the sales receipt from your Serta dealer.

**PLEASE BE ADVISED:
YOUR NEW MATTRESS IS NOT FIRE-PROOF.**

Your new mattress meets fire safety standards issued by the U.S. Consumer Product Safety Commission when used by itself or with a foundation specified on the federal law tag attached to the mattress. Compared to older mattresses, your new mattress will, if ignited, burn more slowly and less intensely, giving you more time to escape.

IN ORDER TO REDUCE THE RISK OF FIRE:

- **DON'T** smoke in bed. This is a common cause of fatal fires.
- **DO** keep matches and lighters away from children.
- **DON'T** use candles on or around your bed.
- **DO** keep space heaters away from your bed or other flammable items. Follow all manufacturer's instructions and warnings.
- **DON'T** run electrical cords under your bed or trap them against a wall. Avoid placing lamps where they can fall on the bed.

IN CASE OF FIRE, EXIT AND THEN CALL 911!

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**So comfortable,
you'll feel the difference
the moment you lie down.®**

**If you wish to register
with Serta®,
visit www.serta.com**